

1122 Lady Street, Suite 1050
Columbia, SC 29201
Tel: 803.252.4505



March 27, 2013

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

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SC PUBLIC SERVICE
COMMISSION

Dear Sir or Madam:

Attached is a copy of the Authorized Utility Representative Form for United Telephone Company of the Carolinas d/b/a CenturyLink, Embarq Communications Inc. d/b/a CenturyLink Communications, Gulf Long Distance, Inc., and Qwest Communications Company, LLC d/b/a CenturyLink. Updated contact information is provided for each company.

If you have any questions, please contact me at 803-252-4505.

Sincerely,

M. Zel Gilbert
State Regulatory and Legislative Affairs

Attachments

Cc: Office of Regulatory Staff

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

2013-12-A
242563

CERTIFICATED COMPANY INFORMATION

Qwest Communications Company, LLC

Company Name

FEIN/SSN

CenturyLink

303-992-4339

Db/a/fka

Telephone #

1801 California Street, 3rd Floor

Mailing Address

Denver, CO 80202

City, State, Zip Code

Same as Above

Business Location

Same

City, State, Zip Code

County

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REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza

City, State, Zip Code: Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Zel Gilbert
General Manager (Include address if different than above.)
803-252-4505 / 803-252-6751 / zel.gilbert@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- B. Roberto Dominguez 930 15th St., 11th Fl. Denver CO 80202
Customer Relations /Complaints Representative (Include address if different than above.)
303-664-7042 / 800-939-0599 / roberto.dominguez@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- C1. Roberto Dominguez 930 15th St., 11th Fl. Denver CO 80202
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
303-664-7042 / 800-939-0599 / roberto.dominguez@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- C2. 888-524-0011 Customer Service
Customer Contact (Toll Free Number)
- D. Jack Shives 700 W. Mineral Ave. Littleton CO 80120
Engineering Operations (Include address if different than above.)
303-707-7472 / 303-707-9585 / jack.shives@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- E. Jack Shives 700 W. Mineral Ave. Littleton CO 80120
Test and Repair (Include address if different than above.)
303-707-7472 / 303-707-9585 / jack.shives@centurylink.com
 Telephone Number Facsimile Number E-mail Address

F. UNICALL Center
Emergencies (During non-office hours)
866-864-2255 / /
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201
Regulatory Officer (Include address if different than above.)
803-252-4505 / 803-252-6751 / zel.gilbert@centurylink.com
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert
Dual Party Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

I. Deborah Hayek
Interim LEC Fund Mailings (Name)
1801 California St. Room 310 Denver CO 80202
Mailing Address
402-422-5198 / 303-896-1042 / deborah.hayek@centurylink.com
Telephone Number Facsimile Number E-mail Address

J. Deborah Hayek
Universal Service Fund Mailings (Name)
1801 California St. Room 310 Denver CO 80202
Mailing Address
402-422-5198 / 303-896-1042 / deborah.hayek@centurylink.com
Telephone Number Facsimile Number E-mail Address

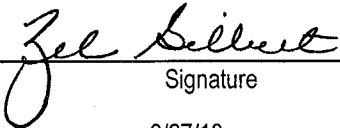
K. Deborah Hayek
Gross Receipts Mailings (Name)
1801 California St. Room 310 Denver CO 80202
Mailing Address
402-422-5198 / 303-896-1042 / deborah.hayek@centurylink.com
Telephone Number Facsimile Number E-mail Address

L. Zel Gilbert
Lifeline Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert
This form was completed by (print name)
State Regulatory and Legislative Affairs Director
Title


Signature
3/27/13
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)